






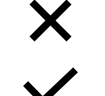






# Interview Participant Information Sheet

Plain-English Version

**Thank you for your interest in this research.**

## Document Contents

	Glossary of terms highlighted in <b>RED</b>
	Who is doing this study
	What we aim to find out
	What taking part in an interview would involve
	How your <b>confidentiality</b> and <b>anonymity</b> will be maintained
	The possible risks and benefits of taking part in this study
	The types of expenses you can claim
	Your right to withdraw
	How we will use the research findings
	What to do next if you would like to participate

# Glossary

<b>Word</b>	<b>Meaning</b>
Amplify the voices	Repeat more loudly what unheard or ignored groups of people are saying.
Anonymity	When someone's name and identity is kept secret.
Anonymously	
Confidentiality	Information is only made available to a very limited number of people.
De-identified	Remove any information that could reveal someone's identity.
Disseminated	Sharing the findings of our research widely to try to spread its message.
Editorial Control	The ability to decide what is or isn't included in a piece of writing.
Freedom of information	The right to access information held by public bodies e.g. the NHS, police, and social services.
General Data Protection Regulations (GDPR)	Laws put in place by the EU to protect and control the use and sharing of personal data.
Infographic	Information shown visually through diagrams, graphs and pictures.
Model-of-Care	A way of delivering health or care services.
Open-Access	Removing barriers to viewing research so that it can be viewed for free by anyone.
Policy Change	A change in the way governments or organisations carry out their business or services.
Stakeholder	A person with an interest or concern in something.
Transcript	A written record of an interview.
Without Detriment	Without causing harm or any other negative effect.

<b>What is the title of this research project?</b>	Criminalising distress: empowering patients, challenging police in mental health care
<b>What are the aims of the research?</b>	<ul style="list-style-type: none"><li>● Serenity Integrated Mentoring (SIM), (also known by other names) is a <b>model-of-care</b> utilised by some NHS Mental Health Trusts</li><li>● It involves police officers in community mental health teams</li><li>● The police officer's job is to manage people they call 'high intensity users' of mental health services</li><li>● This has been controversial</li><li>● This project aims to<ol style="list-style-type: none"><li>1. contribute to a better understanding and awareness of the impacts of police involvement in mental health care</li><li>2. to <b>amplify the voices</b> of those most affected</li></ol></li></ul>
<b>Who is doing this research?</b>	<ul style="list-style-type: none"><li>● This project is led by Medact</li><li>● Medact is a health justice charity</li><li>● Dr Ryan Essex from the University of Greenwich is supporting Medact</li><li>● The University of Greenwich granted ethical approval for the research</li><li>● A Steering Committee involving former members of the StopSIM coalition are overseeing the project</li><li>● Dr Hil Aked's contact details are at the end of this form (Lead Investigator, Medact Research Manager)</li></ul>

<p><b>Who is funding this research?</b></p>	<ul style="list-style-type: none"> <li>• The project is part-funded by a grant from Joseph Rowntree Reform Trust to Medact</li> <li>• It is also part-funded from Medact's core budget</li> </ul>
<p><b>How will the research be done?</b></p>	<p>By,</p> <ul style="list-style-type: none"> <li>• Interviewing participants (service users, their families, health workers etc.) about their knowledge of, and experiences with SIM</li> <li>• Filing <b>freedom of information</b> requests to many public bodies</li> </ul>
<p><b>Who can take part in the study?</b></p>	<p>People who are</p> <ul style="list-style-type: none"> <li>• At least 18 years old</li> <li>• Have experience with             <ul style="list-style-type: none"> <li>o SIM</li> <li>o or a programme with a different name based on the SIM model (eg. JET, HIP, PHIM, SHIPP etc)</li> </ul> </li> <li>• at an English NHS trust</li> <li>• as a service user, a member of their family / friend / other supporter, a health worker, or another relevant <b>stakeholder</b>.</li> </ul>
<p><b>What will happen if I agree to take part?</b></p>	<p>We will...</p> <ol style="list-style-type: none"> <li>1. Ask if you have any further questions to ensure you understand everything</li> <li>2. Ask you to fill out:             <ul style="list-style-type: none"> <li>• Wellbeing and Safety Questionnaire</li> <li>• Consent Form</li> </ul> </li> <li>3. Schedule a time for you to participate in an interview             <ul style="list-style-type: none"> <li>• Late June, July, August or possibly early September 2023</li> </ul> </li> </ol>

	<ul style="list-style-type: none"><li>● Could be online via a Teams video call or in-person – it is your choice</li><li>● The interview will take about 60 minutes</li></ul> <p>4. Send you the questions we plan to ask before the interview</p> <ul style="list-style-type: none"><li>● The interviewer will give you the space to talk about your experiences and perspectives freely.</li><li>● You may use language that makes you most comfortable.</li><li>● We would like to record the interviews</li><li>● If you are not comfortable with this, the interviewer can take written notes instead</li></ul>
--	---

<p><b>What about confidentiality &amp; anonymity?</b></p>	<p>The information you provide to us will remain <b>confidential</b> and will not be shared with anyone beyond the research team.</p> <p>Personal data will be</p> <ul style="list-style-type: none"><li>● stored securely on a restricted-access, password-protected University of Greenwich drive in line with the <b>General Data Protection Regulations (GDPR)</b></li><li>● destroyed after 5 years</li></ul> <p>Once interview transcripts have been checked for accuracy and <b>de-identified</b> ☐ audio files will be deleted.</p> <p>No information which could identify you (e.g. specific people, places, or actions) will be included in any outputs.</p> <p>However, some non-identifiable contributions (e.g. quotations) may be used <b>anonymously</b>.</p> <p>Please note:</p>
---	--

	<ul style="list-style-type: none"><li>● We will ensure all personal data is confidential and is not shared</li><li>● However, there may be exceptions on very rare occasions<ul style="list-style-type: none"><li>○ E.g. if your responses suggest someone is at serious risk of harm □ we may need to break confidentiality to ensure their safety.</li><li>○ If this happens, we will discuss this with you first.</li></ul></li></ul> <p>Further information is provided on the Wellbeing and Safety Questionnaire</p> <ul style="list-style-type: none"><li>● Will be available to people who express interest in taking part in the study</li><li>● It includes a transparency statement:<ul style="list-style-type: none"><li>○ We will try to avoid calling emergency services</li><li>○ We have put in place measures to avoid this</li><li>○ However, we cannot guarantee that we will never deem it necessary to do so.</li></ul></li></ul>
<p><b>Are there any risks to me?</b></p>	<p>There are some risks to taking part in the interview.</p> <ul style="list-style-type: none"><li>● We understand that asking people to share their experiences of SIM may be uncomfortable or distressing.</li><li>● If this is a major concern for you, then you do not have to participate.</li><li>● If, having read this information, you still feel that you would like to be involved in the project, you are free to stop or cancel the interview if you begin to feel uncomfortable at any time.</li><li>● If you feel uncomfortable after the interview has taken place, contact Dr Hil Aked, and we will delete the recording.</li></ul>

	<p>We have taken steps to try and minimise the distress you might feel because of participating in this study:</p> <ul style="list-style-type: none"><li>● We have worked closely with former members of the StopSIM coalition, a lived-experience led group<ul style="list-style-type: none"><li>○ They have helped to design the study, including the interviews.</li></ul></li><li>● We have asked and considered the views of the National Survivor User Network (NSUN), Healing Justice London and an Ethics Advisory Committee.</li><li>● We will send you the interview questions in advance.</li><li>● Halfway through, the interviewer will:<ul style="list-style-type: none"><li>○ check in with you</li><li>○ remind you that you can withdraw at any time</li><li>○ remind you that you can omit any question that you prefer not to answer</li><li>○ ask if you would like to pause for a break or continue.</li></ul></li><li>● We will let you know before our report is published, or other outputs are released (likely in April 2024), so that you know when to expect them.</li></ul>
--	--

<p><b>Are there any risks to me?</b></p> <p><b>(continued)</b></p>	<ul style="list-style-type: none"><li>● Interviews will stop if you indicate you are distressed or show signs of distress.</li><li>● You can pause or withdraw at any time, without giving a reason and <b>without detriment</b> to you</li><li>● The Wellbeing and Safety Questionnaire (which we will ask you to fill out before scheduling the interview) is designed to enable the research team</li></ul>
--	--



	<p>to recognise and respond appropriately if you do become distressed</p> <ul style="list-style-type: none"><li>o E.g. it includes a space for you to provide the telephone number of a trusted contact whom you/we can call should you need further support.</li></ul> <ul style="list-style-type: none"><li>● After the interview, we will offer you a short debrief of up to 30 minutes, where you can:<ul style="list-style-type: none"><li>o Discuss any questions or concerns with the interviewer</li></ul></li><li>● If you ask for it, we will send you a <b>transcript</b></li><li>● We will listen to your requests to amend it so that you have <b>editorial control</b></li></ul>
<p><b>What are the possible benefits?</b></p>	<ul style="list-style-type: none"><li>● We hope that you find taking part in this research interesting and rewarding</li><li>● We hope that you feel positive about raising awareness of this issue</li><li>● We plan to publish a report based on the findings of our research, which will <b>amplify the voices</b> of those most impacted by SIM<ul style="list-style-type: none"><li>o Distributed the report as widely as possible</li><li>o Raise awareness</li><li>o Possibly influence <b>policy change</b></li></ul></li></ul>
<p><b>Will I get paid to take part?</b></p>	<ul style="list-style-type: none"><li>● We cannot pay participants</li><li>● But, we will reimburse travel costs, care costs and/or internet access expenses</li><li>● We can answer any questions about this on the phone or via email</li></ul>

<b>What will you do with the results of this study?</b>	Based on our findings...  We intend to publish <ul style="list-style-type: none"><li>● An <b>open-access</b> report</li><li>● A shorter policy briefing</li></ul> We may also <ul style="list-style-type: none"><li>● Produce <b>infographics</b></li><li>● Submit papers to academic journals</li><li>● Present at conferences and events</li></ul>
<b>Do I have to take part?</b>	You do not have to participate in this research. It is voluntary.
<b>Do I have the right to withdraw?</b>	Even if you decide to take part, you have the right to withdraw your data <ul style="list-style-type: none"><li>● without giving a reason</li><li>● <b>without detriment</b></li><li>● even after completing a Consent Form up until the end of September 2023.</li></ul> After September 2023, data from your interview will have been analysed and combined with all other data, so it will not be possible to remove your data.  If you decide to withdraw from this study you can let the researchers know.  A feedback/termination form will be sent to you to identify any issues or problems.
<b>If I want to take part, what happens next?</b>	To register your interest in taking part, please <a href="#">click here</a> and complete the short form.

	<p>If you have any difficulties accessing this form or would like this or any other information in a different format, please contact Dr Hil Aked</p> <p>Please note that we are a small team and cannot guarantee that we will be able to interview everyone who expresses interest.</p>
<b>What if I need to know more before I can decide?</b>	<p>Please contact Dr Hil Aked if you would like to ask further questions before deciding whether to participate in this research.</p>
<b>What if there is a problem?</b>	<p>If you have a concern about any aspect of this study please contact:</p> <ul style="list-style-type: none"><li>• Medact Deputy Director TJ Chuah <a href="mailto:tjchuah@medact.org">tjchuah@medact.org</a></li><li>• Greenwich University Research Fellow Ryan Essex <a href="mailto:r.w.essex@gre.ac.uk">r.w.essex@gre.ac.uk</a></li></ul>
<b>Key Contacts</b>	<p>Dr Hil Aked Research and Policy Manager Medact <a href="mailto:hilaked@medact.org">hilaked@medact.org</a> 020 7324 4739</p> <p>Dr Ryan Essex Research Fellow University of Greenwich <a href="mailto:r.w.essex@gre.ac.uk">r.w.essex@gre.ac.uk</a></p>